









Entitlement/service/support	Access
National Disability Insurance Scheme (NDIS)	TPV/SHEV holders are not eligible to receive support through the NDIS.
<i>Other</i>	
Transitional support arrangements	TPV/SHEV holders may be eligible to receive transitional support depending on their circumstances (including their previous access to support).
Complex Case Support (CCS)	TPV/SHEV holders are eligible for CCS on an as-needs basis. CCS provides specialised and intensive case management services to address the person's immediate and complex needs.
Humanitarian Settlement Services	TPV/SHEV holders do not have access to Humanitarian Settlement Services.
Settlement Services Grants	TPV/SHEV holders do not have access to Settlement Services Grants.
Additional Services	<p>TPV/SHEV holders are able to access other services, including (subject to standard eligibility assessment by the relevant agency):</p> <ul style="list-style-type: none"> <li>• Family Law and Legal Aid Services (<a href="http://www.australia.gov.au">www.australia.gov.au</a>)</li> <li>• Family and Relationship Service: (<a href="http://www.familyrelationships.gov.au">www.familyrelationships.gov.au</a>)</li> <li>• Children and Parenting Services (<a href="http://www.dss.gov.au">www.dss.gov.au</a>)</li> <li>• Substance Misuse Services (<a href="http://www.health.gov.au">www.health.gov.au</a>, or relevant state or territory Department of Health websites)</li> <li>• Headspace: Support, information and assistance for people 12-25 experiencing moderate mental health issues (<a href="http://www.headspace.org.au">www.headspace.org.au</a>)</li> <li>• Mental Health Respite Carer Support Programme and National Carer Counselling Service: Assistance for those caring for a person with mental ill health (<a href="http://www.dss.gov.au">www.dss.gov.au</a>)</li> <li>• Partners in Recovery: Assistance for those experiencing severe and complex mental illness and complex needs ( <a href="http://www.health.gov.au">www.health.gov.au</a>)</li> </ul>

For more comprehensive information on a range of Commonwealth services and support for TPV and SHEV holders see: <https://www.dss.gov.au/settlement-and-multicultural-affairs/programs-policy/australian-government-support>